Case Study

How Exaktera Simplified Global Microsoft 365 Tenant Consolidation with a Trusted Migration Partner

As Exaktera continued expanding its global operations, integrating separate Microsoft 365 environments together became more than an IT initiative, it became an essential part of maintaining a connected, collaborative organization.

Each environment presented different technical requirements, but the objective remained the same: integrate users, data, and collaboration services into a single corporate platform without disrupting business operations.

Rather than searching for a new migration provider each time a consolidation effort emerged, Exaktera continued partnering with Bravo.

What began as a successful Microsoft 365 migration evolved into a trusted working relationship. With each successful engagement, Exaktera gained confidence that every new migration would be supported with the same level of planning, communication, and technical expertise.

That confidence is perhaps best reflected in the words of Brian Wheel, Global IT Director at Exaktera:

> *"We have worked with you before, knew what to expect and that competent technicians would handle our data."*
>
> **Brian Wheel**
> Global IT Director at Exaktera

Client:
EXAKTERA

Industry:
Industrial Technology

Service Provided:
Microsoft 365 Tenant Consolidation & Tenant-to-Tenant Migration Services

The Challenge

No two Microsoft 365 consolidations are exactly alike.

Every tenant introduced its own combination of identities, authentication methods, permissions, domains, collaboration workloads, and operational requirements. Some engagements involved larger environments with more than 80 mailboxes and up to approximately 2 TB of data, while others focused on integrating smaller regional offices into Exaktera's primary corporate tenant.

Beyond the technical work, Exaktera needed a migration partner capable of delivering every engagement with the same level of planning, communication, and execution, regardless of the size or complexity of the environment.

Each migration required a consistent approach that would:

- Preserve business continuity.
- Protect critical business data.
- Minimize disruption for employees.
- Reduce project risk through careful planning.

The challenge was never simply moving data, it was delivering every migration with the consistency that earned Exaktera's confidence, project after project.

The Bravo Solution

Bravo approached each engagement using its proven Microsoft 365 migration methodology while tailoring execution to the unique requirements of each environment.

Working closely with Exaktera's IT leadership, the team assessed each source environment, validated migration requirements, identified potential risks, and developed an execution plan aligned with the organization's operational priorities. Every project combined careful planning, phased migration activities, clear stakeholder communication, and post-cutover support to help ensure a smooth transition.

Although every migration differed in size and complexity, the same guiding principles remained constant: thoughtful planning, transparent communication, and dependable execution.

With each successful engagement, Bravo gained a deeper understanding of Exaktera's Microsoft 365 environment and IT priorities. As new migration needs emerged over time, that familiarity gave both teams a shared foundation of knowledge and trust from the very beginning of each engagement.

Results and Business Impact

The strongest measure of success was not a single completed migration, it was Exaktera's decision to continue returning to Bravo as its Microsoft 365 environment evolved.

Across multiple engagements, Bravo helped Exaktera bring separate Microsoft 365 environments into a unified corporate platform while maintaining business continuity and minimizing disruption to employees.

The partnership delivered the following outcomes:

- Simplified Microsoft 365 administration across the organization.
- Integrated regional offices into the company's corporate environment.
- Reduced the complexity of managing multiple Microsoft 365 tenants.
- Established a trusted partnership for future Microsoft 365 migration needs.

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More importantly, every successful engagement reinforced the trust that led Exaktera to return to Bravo when new migration needs emerged.

One of the most tangible outcomes came through the successful integration of Exaktera's Italian office, providing employees with access to Exaktera's full corporate systems.

Reflecting on the partnership, Brian Wheel shared:

> *"Our experience working with Bravo has been positive all around. They have worked with us through migration issues, contract issues, and provided competent, helpful services professionally at all times."*
>
> **Brian Wheel**
> Global IT Director at Exaktera

Looking Ahead

Every successful migration strengthened more than Exaktera's Microsoft 365 environment, it strengthened the working relationship behind it.

By consistently delivering each engagement with careful planning, clear communication, and dependable execution, Bravo earned the confidence to support future migration needs as they emerged.

For organizations navigating ongoing growth and change, the right migration partner isn't simply the one who completes a project, it's the one you trust when the next project arrives.

Ready for What's Next?

Whether you're consolidating Microsoft 365 tenants, integrating regional offices, or planning your next migration, Bravo Consulting Group helps organizations reduce risk, simplify complexity, and execute Microsoft 365 migrations with confidence.

Let's start the conversation.

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About Bravo

Since 2007, Bravo Consulting Group has helped mission-driven organizations modernize complex Microsoft environments, build confidence in their data, and turn trusted information into answers they can act on.

Our expertise spans Microsoft 365, Azure, data security and governance, AI, and analytics. With 3M+ Microsoft users supported, we bring proven expertise to complex, large-scale technology initiatives.

What sets Bravo apart goes beyond technology. Our people-first approach is grounded in three principles: Be Kind. Bring Value. Rise Together.

We combine technical expertise with a genuine commitment to our clients' success, helping organizations build trusted foundations and achieve lasting impact.

Learn more at bravocg.com

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